

Statement of participation

Michael Frank

has completed the free course including any mandatory tests for:

Three principles of a coaching approach

This 2-hour course introduced three core coaching skills.

Issue date: 14 November 2018



www.open.edu/openlearn

This statement does not imply the award of credit points nor the conferment of a University Qualification.
This statement confirms that this free course and all mandatory tests were passed by the learner.

Please go to the course on OpenLearn for full details:

<https://www.open.edu/openlearn/money-business/leadership-management/three-principles-coaching-approach/content-section-0>

COURSE CODE: **BG023_1**

Three principles of a coaching approach

<https://www.open.edu/openlearn/money-business/leadership-management/three-principles-coaching-approach/content-section-0>

Course summary

This course provides a good sense for three of the core skills required of an effective coach. Whether or not you recognise the use of a 'coaching approach' in your workplace, you will be able to use the learning in the course to enhance your day-to-day interactions in your workplace.

Learning outcomes

By completing this course, the learner should be able to:

- identify three core coaching skills
- apply these coaching skills.

Completed study

The learner has completed the following:

Section 1

Building rapport

Section 2

Listening

Section 3

Summarising and reflecting

Section 4

Conclusion