

Statement of participation

Michael Frank

has completed the free course including any mandatory tests for:

Difference and challenge in teams

This 2-hour course looked at difference and challenge among individuals in a team.

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www.open.edu/openlearn

This statement does not imply the award of credit points nor the conferment of a University Qualification.
This statement confirms that this free course and all mandatory tests were passed by the learner.

Please go to the course on OpenLearn for full details:

<https://www.open.edu/openlearn/money-business/leadership-management/difference-and-challenge-teams/content-section-0>

COURSE CODE: **BG012_1**

Difference and challenge in teams

<https://www.open.edu/openlearn/money-business/leadership-management/difference-and-challenge-teams/content-section-0>

Course summary

This free course looks at how teams 'travel' together on a journey of development. Those journeys are hardly ever smooth. The course encourages you to recognise difference and challenge amongst individuals in the team who are pulling in different directions. It will help you identify where such challenges can be embraced for the benefit of your team and your organisation.

Learning outcomes

By completing this course, the learner should be able to:

- recognise and value 'challenge' in teams
- understand how to harness creative tensions for the good of the team
- recognise team interactions that nurture trust and strengthen a team's capacity to support itself and innovate.

Completed study

The learner has completed the following:

Section 1

The river basin and the bee colony

Section 2

'Meetings often descend into all-out war!'

Section 3

'X wants one thing, Y wants another, Z yet another – they're all too obstinate to give way!'

Section 4

'Is compromise good enough?'

Section 5

Dialectical approaches

Section 6

'We need to stretch ourselves'

Section 7

Conclusion