



Certificate of Achievement

Michael Frank

has successfully passed the course

Negotiation and Conflict Resolution

by

MGSM

MACQUARIE GRADUATE
SCHOOL OF MANAGEMENT

October 9th, 2018



Note: Open2Study subjects are not equivalent to accredited tertiary or higher education subjects. Completion of this subject does not confer credit or advanced standing towards any subject, course or qualification. This certificate cannot be used to affirm that the student was enrolled or studying directly with any educational institution delivering a subject through Open2Study.

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Final score: 83 %

Completed assessments

Module	Score
Thinking Like a Negotiator	90%
The Five Phases of a Negotiation	70%
Conflict Resolution – Theory and Practice	80%
Communication Skills	90%

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